

## Offices

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## In Grenoble

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### Service Accueil international / ISSO - International Students and Scholars Office, Communauté Université Grenoble Alpes

The International Students and Scholars Office has as its main aim facilitating the arrival in Grenoble - and then helping with the settling' in process - of international students, doctoral students and researchers.

The international welcome team is there to help you throughout the university year, particularly with the following:

Accompanying you and giving advice on finding suitable accommodation

Helping you in the steps to take in obtaining and validating your visa and residence permit

Giving you tips about practical matters in Grenoble: health and banking facilities and getting around



ISSO is a member of the EURAXESS network of service centres, set up by the European Commission. Researchers and PhD students can thus benefit from personalised help with their settling in process.

➦ [More information about EURAXESS](#)

Follow the Euraxess network news on [LinkedIn](#) and [Twitter](#).

Contact



### Service Accueil international - ISSO International Students and Scholars Office

1 025 avenue centrale  
Domaine universitaire  
38 402 St-Martin-d'Hères  
[Getting to ISSO](#)

Located at the heart of the campus, ISSO welcomes you

**Monday to Friday, from 9am till 5pm (6pm in September).**

*(ISSO's visas/residence permits dept: closing at 4pm on Fridays)*

**Exceptional closures (bank holidays):** *Wednesday May 1st, Wednesday May 8th, Thursday May 30th, Friday May 31st, and Monday June 10th.*

Information on visas / residence permits:

+33 (0)4 56 52 97 89

Information on health insurance, insurances, bank, CAF, taxes, practical matters:

+33 (0)4 76 82 84 90 or +33 (0)4 56 52 97 94

For all administrative and practical advice :

[isso@univ-grenoble-alpes.fr](mailto:isso@univ-grenoble-alpes.fr)

For all information concerning students accommodation :

[studenthousing@univ-grenoble-alpes.fr](mailto:studenthousing@univ-grenoble-alpes.fr)

For all information concerning scholars accommodation :

[scholarhousing@univ-grenoble-alpes.fr](mailto:scholarhousing@univ-grenoble-alpes.fr)

➦ [The Welcome Center - ISSO team](#)

### **On-campus Prefecture office**

Wednesday, from 9am to 12pm and from 1pm to 4pm

### **Reception center for migrant students and researchers**

Tour Irma - 51 rue de la Chimie -Saint Martin d'Hères Campus

Office number 9 (on the ground floor)

Tram : B or C - 'Bibliothèques Universitaires'

Monday, Wednesday : 9am to 12pm

Tuesday : 12pm to 2pm

Thursday : 10am to 12pm

[info-migrants@univ-grenoble-alpes.fr](mailto:info-migrants@univ-grenoble-alpes.fr)

In Valence

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### **Service Accueil international / ISSO - International Students and Scholars Office, Communauté Université Grenoble Alpes**

The International Students and Scholars Office has as its main aim facilitating the settling in process of international students, doctoral students and researchers in Valence. Here, you will find information and assistance on how to obtain or renew your residence permit, as well as assistance to help you settle: accommodation, health insurance, CAF (Caisse d'allocations familiales), bank, taxes, practical matters, integration...

Contact

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[isso-valence@univ-grenoble-alpes.fr](mailto:isso-valence@univ-grenoble-alpes.fr)

**Exceptional closures (bank holidays):** Thursday May 30th, Friday May 31st, and Monday June 10th.

**Monday : 9:00-12:30 13:30-17:00**

**Thursday : 9:00-12:30**

Maison de l'Étudiant Drôme-Ardèche

9 place Latour-Maubourg - 26000 Valence

**Tuesday : 9:00-12:30 13:30-17:00**

Site Briffaut - Grenoble INP - Esisar, Building D, 2nd floor (UK), D204 office

50 Rue Barthélémy de Laffemas - 26000 Valence

**Friday : 9:00-12:30**

Site Briffaut - DSDA Building 1, ground floor, office 002

38 rue Barthélémy de Laffemas - Valence

In Chambéry, Annecy and Le Bourget-du-Lac

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### **Le Guichet unique d'information des étudiants / GUIDE**

You can benefit from a whole range of information about university services as well as all sorts of practical advice about living in Savoie and Haute-Savoie by going to the GUIDE information point located on each of the three campuses.

Contacts

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Campus scientifique du Bourget-du-Lac

Ground floor, Building n°17 Hautecombe',

73 376 Le Bourget-du-Lac

Tél. +33 (0)4 79 75 94 15

Domaine universitaire de Jacob-Bellecombette

Building 13 - Bureau 007

B.P 1104

73 011 Chambéry Cedex

Tél.+33 (0)4 79 75 91 35

Domaine universitaire d'Annecy-Le-Vieux

Building H

IUT Annecy



74 942 Annecy  
Tél. +33 (0)4 50 09 24 33

[guide@univ-savoie.fr](mailto:guide@univ-savoie.fr)

[✈ Guichet Unique d'Information Des Etudiants](#)

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See also

[Campuses map](#)